



fiducia

wealth management & wealth preservation

3rd September, 2007

Scott Johns
Total Carpet Cleaning
15 St Andrews Road
Weeley
Essex CO16 9HP

Dear Scott

The Mill, Nayland

Firstly, I would apologise for not writing beforehand but would now like to thank you very much for your quick attendance to the above premises following the floods we had on two occasions.

Thank you for your efficient and friendly service which enabled us to continue business activities with a minimum of disruption during what was a very trying time.

We would have no hesitation in recommending your firm.

Yours sincerely

John Millican
Managing Director