

## Testimonial Form

I would be very grateful if you could spend just a couple of minutes filling out this short questionnaire. The feedback and comments we receive from our clients helps us to make sure we're providing the best service we possibly can. Thank you.

Name JOHN Occupation RETIRED  
 Company \_\_\_\_\_ Phone 01255  
 Address \_\_\_\_\_ Email ✓  
 City CLACTON-ON-SEA Postcode CO16

Please rate our service out of 1 – 5 (1 being poor – 5 being excellent)

	Excellent	Good	Reasonable	Poor
How client-friendly did you find my office staff?	5			
When we quoted the job were we professional and informative?	5			
How client-friendly did you find my Technicians?	5			
How good was the time-keeping of my Technician?	5			
How well presented was my Technician?	5			
How courteous, friendly, helpful and informative was my Technician	5			

What is your overall feeling about our cleaning company? IGNORE CHEAP ADVERTS,  
THIS WAS AN EXCELLENT, CLEAN JOB.  
"YOU GET WHAT YOU PAY FOR"!!

Describe one or two benefits that you have received from us that you value the most  
THE MOVING OF FURNITURE WAS OF GREAT BENEFIT TO US  
BEING OLDER,  
EVERYTHING CLEANED AWAY NICELY

Thank you very much. We truly appreciate your honest answers.

Signature [Signature] Date 30/8/2012  
 Your signature above allows TOTAL CARPET CLEANING to use your testimonial in future promotional materials.

PS. Please list the names, addresses and /or phone numbers of those individuals, like yourself, whom value a clean home. We'll pay you £10 for every name that pays for cleaning with us!