

Testimonial Form

I would be very grateful if you could spend just a couple of minutes filling out this short questionnaire. The feedback and comments we receive from our clients helps us to make sure we're providing the best service we possibly can. Thank you.

Name TONY SEVERYNS Occupation FACILITIES MANAGER
Company [REDACTED] Phone 01255 [REDACTED]
Address [REDACTED] Email [REDACTED]@hotmail.com
City KIRBY CROSS, FRINTON ON SEA Postcode CO13 [REDACTED]

Please rate our service out of 1 – 5 (1 being poor – 5 being excellent)

	Excellent	Good	Reasonable	Poor
How client-friendly did you find my office staff?	5			
When we quoted the job were we professional and informative?	5			
How client-friendly did you find my Technicians?	5			
How good was the time-keeping of my Technician?	5			
How well presented was my Technician?	5			
How courteous, friendly, helpful and informative was my Technician	5			

What is your overall feeling about our cleaning company? A Thoroughly profession service from the quotation until the completion of the work.
It is a pleasant experience to have your expectations exceeded and would highly recommend Total Carpet Cleaning to anyone.

Describe one or two benefits that you have received from us that you value the most
Advice on how to maintain our carpets and furniture to maximum condition and when the optimum time would be to re-clean (with no pressure)

Thank you very much. We truly appreciate your honest answers.

Signature [REDACTED] Date 10th May 2012.

Your signature above allows TOTAL CARPET CLEANING to use your testimonial in future promotional materials.

PS. Please list the names, addresses and /or phone numbers of those individuals, like yourself, whom value a clean home. We'll pay you £10 for every name that pays for cleaning with us!