

Testimonial Form

I would be very grateful if you could spend just a couple of minutes filling out this short questionnaire. The feedback and comments we receive from our clients helps us to make sure we're providing the best service we possibly can. Thank you.

Name A Williams Occupation Foster Care

Company _____ Phone 01255

Address _____ Email _____

City _____ Postcode _____

Please rate our service

	Excellent	Good	Reasonable	Poor
How client-friendly did you find my office staff?	✓			
When we quoted the job were we professional and informative?	✓			
How client-friendly did you find my Technicians?	✓			
How good was the time-keeping of my Technician?	✓			
How well presented was my Technician?	✓			
How courteous, friendly, helpful and informative was my Technician	✓			

What is your overall feeling about our cleaning company? Excellent service, clean, professional, trustworthy, most importantly, the finish was as if it was a new product.

Describe one or two benefits that you have received from us that you value the most
Consistency, trustworthiness, understanding to our family situation.

Thank you very much. We truly appreciate your honest answers.

Signature _____ Date 8/12/09.

Your signature above allows TOTAL CARPET CLEANING to use your testimonial in future promotional materials.

PS. Please list the names, addresses and /or phone numbers of those individuals, like yourself, whom value a clean home. We'll pay you £10 for every name that pays for cleaning with us!