

Testimonial Form

I would be very grateful if you could spend just a couple of minutes filling out this short questionnaire. The feedback and comments we receive from our clients helps us to make sure we're providing the best service we possibly can. Thank you.

Name: MISS JORDAN Occupation INTERIOR DESIGNER

Company TOTAL Phone 01206 169278

Address 111, The City Centre Email miss.jordan@totalcarpetcleaning.co.uk

City COLCHESTER Postcode CB2 7LL

Please rate our service

	Excellent	Good	Reasonable	Poor
How client-friendly did you find my office staff?	✓			
When we quoted the job were we professional and informative?	✓			
How client-friendly did you find my Technicians?	✓			
How good was the time-keeping of my Technician?	✓			
How well presented was my Technician?	✓			
How courteous, friendly, helpful and informative was my Technician	✓			

What is your overall feeling about our cleaning company? _____

GREAT RESULTS, EFFICIENT & FRIENDLY SERVICE.
WILL DEFINITELY USE AGAIN.

Describe one or two benefits that you have received from us that you value the most

SPECIFIC STAINS COMPLETELY REMOVED.
NON-STRESSFUL VISIT.

Thank you very much. We truly appreciate your honest answers.

Signature [Signature] Date 1/12/09.

Your signature above allows TOTAL CARPET CLEANING to use your testimonial in future promotional materials.

PS. Please list the names, addresses and /or phone numbers of those individuals, like yourself, whom value a clean home. We'll pay you £10 for every name that pays for cleaning with us!